

FAQ - Hardware

[FAQ]

GV-800 series driver installation guide for Windows XP.

The instructions below is the detail steps of GV-800 video and audio driver installations for Windows XP, please follow the instructions step by step to finish installation successfully.

Note: We put GV-800V2 as an example.

For Windows XP

Step 1: Please Plug in GV-800 card into PCI slot and make sure you have connected between video connectors and cameras.

Step 2: Turn on your computer, Windows Wizard will tell you the new device is Multimedia Video Controller, and there are two options at below which is asking how would you like to install the hardware. Please select install from a list or specific location (Advanced) as picture below and press "next". as following picture.

Found New Hardware Wizard		
	Welcome to the Found New Hardware Wizard This wizard helps you install software for: Multimedia Video Controller	
	If your hardware came with an installation CD or floppy disk, insert it now. What do you want the wizard to do?	
	 Install the software automatically (Recommended) Install from a list or specific location (Advanced) Click Next to continue. 	
	< Back Next > Cancel	

Step 3: The picture below is to choose the location of the driver, please select "include this location in the search" and select the driver path in the CD directory \Driver\GV600, 650, 700, 750, 800, 900, 1000, then press "Next".

lease choose your search and installation options.		
💿 Searc	h for the best driver in these locations.	
Use th paths	e check boxes below to limit or expand the default search, which includes local and removable media. The best driver found will be installed.	
	Search removable media (floppy, CD-ROM)	
	Include this location in the search:	
	\GVallV2\Driver\Gv600,650,700,750,800,900,1000 💌 Browse	
🔘 Don't	search. I will choose the driver to install.	
Choos the dri	e this option to select the device driver from a list. Windows does not guarantee the iver you choose will be the best match for your hardware.	
	(Back Nevt) Cancel	

Step 4: The warnning message below is asking about compatibility between XP and GV-system, please select "Continue Anyway" to keep install the driver, GV-system do support Windows XP.

1	The software you are installing for this hardware:	
<u>.</u>	GV800V2 Video Capture #A	
	has not passed Windows Logo testing to verify its compatibility with Windows XP. (<u>Tell me why this testing is important.</u>)	
	Continuing your installation of this software may impair or destabilize the correct operation of your system	
	either immediately or in the ruture. Microsoft strongly recommends that you stop this installation now and contact the hardware vendor for software that has passed Windows Logo testing.	



Step 5: If you can see the picture below that means you have installed the "GV-800V2 Video Capture #A" successfully.

Found New Hardware Wizard	
	Completing the Found New Hardware Wizard The wizard has finished installing the software for: W GV800V2 Video Capture #A
	Click Finish to close the wizard.
	K Back Finish Cancel

For rest devices of GV800 Video Capture #B to #D, and GV-800 Audio #A to #D, Please repeat the steps above to complete installation.

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Step 6: The audio installation is the same as steps of video installation, when you finished the driver installations for both audio and video, you should check the device manager to make sure the drivers were installed perfectly as following picture.

Note: GV-800V1 does not have audio, therefore it will show "GV-800 Audio(NULL) #A~#D" in device manager.



Notice: Both GV-800_4 and GV800V2 have four audio devices and four video devices as picture above, you must have installed all devices to avoid "Card setup fail" and "Can't find keypro" message when running GV-system.